Telephone and Voicemail FAQ

- Is speed dial available on the Cisco phones?
- How can I check my voice mail from off-campus?
- What do I do if I forget my voice mail password?

For more phone and voice mail questions and answers, go to https://lts.lehigh.edu/services/faq/unified-communications-voip-faq

Is speed dial available on the Cisco phones?
Not at this time.

How can I check my voice mail from off-campus?

1. Dial 610-758-4444
2. Press the * (star) key
3. You will be asked to enter your ID - enter 8 and your extension/last four numbers of your Lehigh phone number (e.g. 84357)
4. Follow prompts to enter your voicemail PIN/password

What do I do if I forget my voice mail password?
If you forget your voice mail password, contact the LTS Help Desk at 610-758-4357 to have it reset.

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There are no related labels.