Library and Technology Services Help

...or submit a Help Request (login required).

When requesting help, do not share passwords, social security numbers, grades, credit card numbers, or other sensitive data as described in Lehigh's Classification of Data Table.

For more information on Lehigh's current status and our university's response to the COVID-19 pandemic, visit https://coronavirus.lehigh.edu.

LTS Help Desk - Immediate Contact:

- Call 610-758-4357 (8-HELP)
- Text 610-616-5910
- Chat
- Email
- LTS Help Desk Hours - Including Remote Help
- EWFM Library Lobby Help Desk Hours
- Student Technology and Repair (STARS)

Other resources

- Course Site - Online Learning Management
- Available Computers
- G Suite (Gmail, Drive, Groups, Calendar)
- Connect (Portal, Banner, etc) CAS SSO gateway
- New to Lehigh? Get started here

Popular links / FAQs

- Page: Campus Portal Resources
- Home page: Library and Technology Services Help
- Page: Telephone Etiquette
- Page: Banner 9
- Page: Video Credit Guidelines
- Page: macOS: Remove a Saved WiFi Password from Your Keychain and Re-connect
- Page: Enroll in Lehigh Dropbox
- Page: Zoom Web Conferencing Software.
- Page: Email
- Page: Dropbox: Lehigh University Enterprise Dropbox

Highlighted

- Alternate printing options while the Lehigh Libraries are temporarily closed
- COVID-19 and the Lehigh VPN
- LinkedIn Learning
- Google Drive - an Introduction
- Building access during COVID
- Remote Access to Your Office (or Lab) Computer
- Subscribe to Creative Cloud All Apps from LTS
- Dropbox: Lehigh University Enterprise Dropbox
- Enroll in Lehigh Dropbox
- Windows, Mac, Linux: Download and Configure the VPN client (Cisco AnyConnect)
- Course Site (Moodle) - Learning Management System
- Zoom

Recently updated articles

Enroll in Lehigh Dropbox
yesterday at 5:01 PM • updated by Kathleen Frederick • view change

Enroll in Lehigh Dropbox
yesterday at 4:34 PM • updated by Daniel Brashler • view change

FAQ: Dropbox at Lehigh
yesterday at 3:46 PM • updated by Daniel Brashler • view change

Dropbox: Key Features for Lehigh Users
yesterday at 12:17 PM • updated by Daniel Brashler • view change

Dropbox: Lehigh University Enterprise Dropbox
yesterday at 11:56 AM • updated by Kathleen Frederick • view change

FAQ: Dropbox at Lehigh
yesterday at 11:48 AM • updated by Kathleen Frederick • view change