Wireless Phone Service for Faculty and Staff

Lehigh has four wireless providers extending competitive plans/discounts to faculty/staff of Lehigh University.

AT&T Wireless
Verizon Wireless
Sprint
T-Mobile

AT&T Wireless

AT&T Wireless offers, for faculty/staff of Lehigh University, competitive plans for both university-paid phones (Corporate Responsibility Users) and personal phones (Individual Responsibility Users). The Lehigh-sponsored plans will mirror the plans and promotions available to the general public, but will include extra minutes along with discounts on monthly service charges and equipment.

If you have questions about AT&T Wireless, for corporate (Lehigh-paid) phones, please consult the web site.
For additional questions please contact our AT&T Wireless account representative, Andres Cuello at (347) 885-9763; e-mail: ac8111@att.com or our AT&T Wireless sales manager, Robert Taylor at 888-478-0374; e-mail: rt3217@att.com

Click here for more information about corporate (Lehigh-paid) phones.

International Calling Information: Please consult AT&T Wireless, for information on international services, packages, plans, dialing and coverage.

If you would like to view/browse equipment options and pricing, for corporate phones, please consult https://www.wireless.att.com/businesscare.

If you have questions about AT&T Wireless, for individual responsibility (personal) phones, please consult the web site, call AT&T Business End User Care at 800-331-0500 or visit an AT&T Wireless store, with your Lehigh ID, and refer to FAN 40752.

Click here for more information about individual responsibility (personal) phones.

Please note: When visiting AT&T stores, please be certain you are visiting an actual AT&T retail store NOT an "authorized AT&T reseller/dealer". Note that "authorized reseller/dealer" stores may look identical to true AT&T retail stores, so you must ask the store staff if they are AT&T employees or resellers. Lehigh will not be able to intervene or assist if you choose to pursue an acquisition through a reseller/dealer, so please be sure you are working directly with AT&T! Only the actual AT&T retail stores are fully capable of servicing Lehigh accounts.

The following addresses indicate locations that are actual AT&T retail stores in the Lehigh Valley:

214 Lehigh Valley Mall/Whitehall, PA 18052/610-264-8128
1906 Macarthur Rd./Whitehall, PA 18052/610-770-6894
3384 Lehigh St./Allentown, PA 18103/610-966-7022
2455 Park Ave/Palmer Park Mall/Easton, PA 18045/610-923-0700

An AT&T Wireless representative will be available for faculty/staff wishing to consult AT&T Wireless about their personal phones as well as corporate (University paid) phones.

Please note: If you have a contract with another wireless service provider, be aware that there may be penalties for terminating the contract before its term (usually one or two years) is up. AT&T Wireless will not cover penalty payments to other wireless providers, so please check your existing agreement carefully if you wish to convert.

Verizon Wireless

Verizon Wireless offers, for faculty/staff of Lehigh University, competitive plans and discounts on eligible Verizon Wireless accessories for both university-paid phones (Corporate Responsibility Users) and personal phones (Individual Responsibility Users). For information on Verizon Wireless Plans, please consult the web site

To take advantage of your employee discount please consult Verizon Wireless (for Lehigh University employees)

If you have questions about Verizon Wireless, for corporate (Lehigh-paid) phones or individual responsibility (personal) phones, please consult the web site.

For additional questions or if you are a new Verizon Wireless customer, please contact our Verizon Wireless account representative before going directly to a Verizon Wireless store.

Our representative's information is: Nathan Johns at (610) 220-8692; e-mail: Nathan.johns@VerizonWireless.com

PLEASE NOTE: For immediate/urgent assistance or billing questions, please contact: WSCA Contract-Government Support Team at 1-800-295-1614; e-mail: wscacounts@verizonwireless.com
Current LU Corporate Responsibility Verizon Wireless customers may visit a Verizon Wireless Retail Store/Service Center store for phone repairs/replacements only. When visiting Verizon Wireless Retail Stores/Service Centers, please be certain you are visiting an actual Verizon Wireless Retail Store/Service Center NOT an “authorized Verizon Wireless reseller/dealer”. Note that “authorized reseller/dealer” stores may look identical to true Verizon Wireless retail stores, so you must ask the store staff if they are Verizon Wireless employees or resellers. **Lehigh will not be able to intervene or assist if you choose to pursue any transaction through a reseller/dealer, so please be sure you are working directly with Verizon Wireless**! Only the actual Verizon Wireless retail stores are fully capable of servicing Lehigh accounts.

The following addresses indicate locations that are actual Verizon Wireless Retail Store/Service Centers in the Lehigh Valley:

1820 Airport Rd., Allentown, PA 18109; 610-266-3660
2180 Macarthur Rd, Whitehall, PA 18052; 610-770-7970

A Verizon Wireless Representative will be available for faculty/staff wishing to consult Verizon Wireless about their personal phones as well as corporate (University paid) phones.

Please note: If you have a contract with another wireless service provider, be aware that there may be penalties for terminating the contract before its term (usually one or two years) is up. **Verizon Wireless will not cover penalty payments to other wireless providers, so please check your existing agreement carefully if you wish to convert.**

Sprint

Lehigh University employees now receive a 18% discount on their Sprint Nextel bills. To setup new service (with waived activation fees) or upgrades, get discounted accessories, or just apply the discount to your existing plan, please visit the [Sprint EVP(Employee Value Program) web site](#).

For additional questions or if you are a new Sprint Nextel customer, please contact our Sprint EVP account representative, Andrew Haucke at (888) 457-6294, fax at (888) 279-0450; email [Andrew.Haucke@mynationlink.com](mailto:Andrew.Haucke@mynationlink.com)

Please note: If you have a contract with another wireless service provider, be aware that there may be penalties for terminating the contract before its term (usually one or two years) is up. **Sprint Nextel will not cover penalty payments to other wireless providers, so please check your existing agreement carefully if you wish to convert.**

T-Mobile

T-Mobile is offering the T-Mobile® Advantage™ Program to Lehigh University faculty/staff.

Some of the features of the program are:

- A 15% service discount on ALL lines on your account
- No annual service contracts, No Activation Fees and No Overages
- Need more lines? No Problem. T-Mobile now offers family plans with up to 10 lines!
- With T-Mobile Music Freedom, customers can now stream popular music services without it counting against their data bucket. Risk-free 14-Day return policy & free shipping with new activations
- Customers are able to send and receive unlimited text and picture messages, and even get visual voicemail, on any Gogo-equipped flight on U.S.-based airlines. Visit: [Gogo Inflight Wifi Enabled Phones](#) for a list of compatible smartphones.
- Phone upgrades when you want with JUMP!
- With the T-Mobile Personal CellSpot, you can make and receive crystal clear phone calls wherever you have a broadband connection!
- Turn your smartphone into a Mobile HotSpot – feature included on all Simple Choice plans at no additional cost
- T-Mobile offers Free International Data & Text — T-Mobile eliminated international roaming rates for data and text messages while also simplifying calling rates. Available in 120+ countries covering 95% of all roaming traffic.

For more information on the T-Mobile® Advantage™ Program please visit the [T-Mobile web site](#).

For additional questions or if you are a new T-Mobile customer, please contact our T-Mobile account representative, Brian Greene at (610) 653-8902 or email [brian.greene2@t-mobile.com](mailto:brian.greene2@t-mobile.com)

Please note: If you have a contract with another wireless service provider, be aware that there may be penalties for terminating the contract before its term (usually one or two years) is up. **T-Mobile will not cover penalty payments to other wireless providers, so please check your existing agreement carefully if you wish to convert.**