**Kumo FAQ**

I joined Kumo but I don't see the Google Drive or Onedrive icon under This PC.  

If you don't have the latest version of the Citrix client, you may need to update it. Once you have updated the client, you should be prompted to allow Citrix access to the network/cloud spaces. After that you should be able to see the drive(s) under This PC. To update your Citrix Client follow instructions at How To Find Your Citrix Client Version Number (and Check for Updates).

I'm having trouble using Kumo.  

Report problems to the LTS Help Desk, noting the software package you are using and the details of the problem that is occurring. Note that issues have been reported using Kumo with Netbeans and a few other software packages.