Library and Technology Services Help

...or submit a help request *(login required)*.

When requesting help, do not share passwords, social security numbers, grades, credit card numbers, or other sensitive data as described in Lehigh’s Classification of Data Table.

For immediate help, contact the LTS Help Desk

- Call 610-758-4357 (8-HELP) | Text 610-616-5910 | Chat | Email
- EWFM Library Lobby *(Desk Hours)*
- Student Technology and Repair (STARS)

Popular links / FAQs

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Other resources

- Course Site - Lehigh’s moodle-based Learning Management System
- Computer Lab Usage - Find available computers
- G Suite (Gmail, Drive, Groups, Calendar)
- Connect (Portal, Banner, etc) CAS SSO gateway
- New to Lehigh? Get started here
- LTS SYSTEMS STATUS *(more info)*

Browse by topic

Recently updated articles

- Finding and Saving Files in LUapps (Citrix)
  Aug 30, 2019 • updated by Daniel Brashler • view change
- Kumo Setup and Use Instructions
  Aug 30, 2019 • updated by Kathleen Frederick • view change
- Kumo FAQ
  Aug 29, 2019 • updated by Stacey Kimmel-Smith • view change
- How To Find Your Citrix Client Version Number (and Check for Updates)
  Aug 29, 2019 • updated by Stacey Kimmel-Smith • view change
- Library Resources FAQ
  Aug 29, 2019 • updated by Daniel Schwartz • view change
- Using SMART Podiums in classrooms
  Aug 23, 2019 • updated by Nathaniel Righi • view change
- Installing and Activating Artlandia SymmetryShop (and SymmetryWorks)
### Browse by category

- Accounts and Passwords
- Antivirus, Malware Protection, and Phishing
- Banner & Administrative Systems
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- Classrooms, Libraries, and Technology Spaces
- Computer Support and Consulting
- Digital Media
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- File Storage and Sharing
- How-to articles
- Library Services
- LTS Employment Opportunities
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- Requesting LTS Help
- Research Computing (HPC)
- Software
- Teaching and Learning Technology
- Technology Purchases
- Telephones and Conferencing
- Training and Professional Development
- Website Creation and Tools