Library and Technology Services Help

...or submit a help request (login required).

When requesting help, do not share passwords, social security numbers, grades, credit card numbers, or other sensitive data as described in Lehigh's Classification of Data Table.

For immediate help, contact the LTS Help Desk

- Call 610-758-4357 (8-HELP) | Text 610-616-5910 | Chat | Email
- EWFM Library Lobby (Desk Hours)
- Student Technology and Repair (STARS)

Popular links / FAQs

- Home page: Library and Technology Services Help
- Page: Course Site (Moodle) - Learning Management System
- Page: One Button Studio & Lightboard
- Page: WordPress (wordpress.lehigh.edu)
- Page: Zoom
- Page: Teaching and Learning Technology
- Page: Using Panopto for the First Time in Course Site
- Page: Two-Factor Authentication
- Page: Moving Panopto Videos from One Course Folder to Another
- Page: Drop Box for Student Recordings

Other resources

- Course Site - Lehigh's moodle-based Learning Management System
- Computer Lab Usage - Find available computers
- G Suite (Gmail, Drive, Groups, Calendar)
- Connect (Portal, Banner, etc) CAS SSO gateway
- New to Lehigh? Get started here
- LTS SYSTEMS STATUS (more info)

Browse by topic

Recently updated articles

- Two-factor Authentication with Duo - FAQ
  - yesterday at 5:16 PM • updated by Kathleen Frederick • view change
- Two-factor Authentication with Duo - FAQ
  - yesterday at 3:03 PM • updated by Jacob Ruttle • view change
- Turnitin
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Google
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Panopto Embed Tool in Course Site
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Drop Box for Student Recordings
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Recording a Video with Panopto using a PC
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Using Panopto for the First Time in Course Site
  - Apr 19, 2019 • updated by Holly Zakos • view change
- Moving Panopto Videos from One Course Folder to Another
  - Apr 18, 2019 • updated by Holly Zakos • view change
- Google for Education Privacy Settings
<table>
<thead>
<tr>
<th>A-B</th>
<th>C-D</th>
<th>E-F</th>
</tr>
</thead>
<tbody>
<tr>
<td>access</td>
<td>cameras</td>
<td>editing</td>
</tr>
<tr>
<td>accessibility</td>
<td>capture</td>
<td>ellucian</td>
</tr>
<tr>
<td>accounts</td>
<td>change</td>
<td>e-mail</td>
</tr>
<tr>
<td>acis</td>
<td>computation</td>
<td>eportfolio</td>
</tr>
<tr>
<td>agreement</td>
<td>computing</td>
<td>equipment</td>
</tr>
<tr>
<td>alumni</td>
<td>course</td>
<td>erp</td>
</tr>
<tr>
<td>applications</td>
<td>coursesite</td>
<td>event</td>
</tr>
<tr>
<td>apps</td>
<td>data</td>
<td>excel</td>
</tr>
<tr>
<td>article</td>
<td>deletion</td>
<td>files</td>
</tr>
<tr>
<td>assignment</td>
<td>discussion</td>
<td>forgot</td>
</tr>
<tr>
<td>banner</td>
<td>download</td>
<td>forums</td>
</tr>
<tr>
<td>blackboard</td>
<td>drive</td>
<td></td>
</tr>
<tr>
<td>borrow</td>
<td>drives</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>G-J</th>
<th>K</th>
<th>L</th>
</tr>
</thead>
<tbody>
<tr>
<td>g</td>
<td>key</td>
<td>lecture</td>
</tr>
<tr>
<td>gooclean</td>
<td>kumo</td>
<td>lehigh-guest</td>
</tr>
<tr>
<td>google</td>
<td></td>
<td>library-instruction</td>
</tr>
<tr>
<td>grade</td>
<td></td>
<td>library-materials-request</td>
</tr>
<tr>
<td>gradebook</td>
<td></td>
<td>library_resource</td>
</tr>
<tr>
<td>g-suite</td>
<td></td>
<td>lin</td>
</tr>
<tr>
<td>help</td>
<td></td>
<td>linux</td>
</tr>
<tr>
<td>hub</td>
<td></td>
<td>lmc</td>
</tr>
<tr>
<td>in</td>
<td></td>
<td>login</td>
</tr>
<tr>
<td>install</td>
<td></td>
<td>luapps</td>
</tr>
<tr>
<td>it</td>
<td></td>
<td>luis</td>
</tr>
<tr>
<td></td>
<td></td>
<td>luna</td>
</tr>
</tbody>
</table>
Browse by category

- Accessibility and Usability
- Accounts and Passwords
- Antivirus, Malware Protection, and Phishing
- Banner & Administrative Systems
- Calendar
- Classrooms, Libraries, and Technology Spaces
- Computer Support and Consulting
- Digital Media
- Email
- File Storage and Sharing
- How-to articles
- Library Services
- LTS Employment Opportunities
- Mobile Devices
- Network Access
- Printing
- Requesting LTS Help
- Research Computing (HPC)
- Software
- Teaching and Learning Technology
- Technology Purchases
- Telephones and Conferencing
- Training and Professional Development
- Website Creation and Tools