3 - View Submitted Requests in JIRA Service Desk

Follow these steps to view your help requests in the JIRA system.

1. Click on "Requests" at the top-right corner of the screen, and then select "My requests" from the menu.
2. You can use the left-most drop-down menu to view your open or closed requests.
3. You can use the middle drop-down menu to view requests that you created, that were created for you, or that were shared with you.

- LTS Help Center Home
  - Requests
    - You can view your open and closed requests
    - Open requests
    - Created by me
    - Any request type
    - Search for requests

- LTS Help Center Home
  - Requests
    - You can view requests that you created, that were created for you, or that were shared with you
    - LTS-1081
      - I would like a new office computer
      - Library & Technology Services Help
      - Waiting for support
      - Andrew Januszak (test student)