Library and Technology Services Help

...or submit a help request *(login required).*

When requesting help, do not share passwords, social security numbers, grades, credit card numbers, or other sensitive data as described in Lehigh's Classification of Data Table.

For immediate help, contact the LTS Help Desk

- Call 610-758-4357 (8-HELP) | Text 610-616-5910 | Chat | Email
- EWF Library Lobby *(Desk Hours)*
- Student Technology and Repair *(STARS)*

Popular links / FAQs

| Page: Course Site (Moodle) - Learning Management System |
| Home page: Library and Technology Services Help |
| Page: Two-Factor Authentication |
| Page: One Button Studio & Lightboard |
| Page: Teaching and Learning Technology |
| Page: Adding (Enrolling) People to a Course Site course |
| Page: WordPress (wordpress.lehigh.edu) |
| Page: Zoom |
| Page: Accounts and Passwords |
| Page: Using Panopto for the First Time in Course Site |

Other resources

- **Course Site** - Lehigh's moodle-based Learning Management System
- **Computer Lab Usage** - Find available computers
- **G Suite** (Gmail, Drive, Groups, Calendar)
- **Connect** *(Portal, Banner, etc)* CAS SSO gateway
- **New to Lehigh? Get started here**
- **LTS SYSTEMS STATUS** *(more info)*

Browse by topic

Recently updated articles

1. **Elements of the JIRA Service Desk Help Request Form**
   about 8 hours ago • updated by Andrew Januszak • view change

2. **Details of a JIRA Help Request**
   about 8 hours ago • updated by Andrew Januszak • view change

3. **View Submitted Requests in JIRA Service Desk**
   about 8 hours ago • updated by Andrew Januszak • view change

Reserving self-scheduling-enabled spaces via 25Live Express Scheduling

- yesterday at 7:56 PM • updated by Stacey Kimmel-Smith • view change
- yesterday at 4:57 PM • created by Robert Siegfried

Two-Factor Authentication

Mar 05, 2019 • updated by Kathleen Frederick • view change

WordPress (wordpress.lehigh.edu)

Mar 01, 2019 • updated by Holly Zakos • view change
# Browse by category

- **Accessibility and Usability**
- **Accounts and Passwords**
- **Antivirus, Malware Protection, and Phishing**
- **Banner & Administrative Systems**
- **Calendar**
- Classrooms, Libraries, and Technology Spaces
- Computer Support and Consulting
- Digital Media
- Email
- File Storage and Sharing
- How-to articles
- Library Services
- LTS Employment Opportunities
- Mobile Devices
- Network Access
- Printing
- Requesting LTS Help
- Research Computing (HPC)
- Software
- Teaching and Learning Technology
- Technology Purchases
- Telephones and Conferencing
- Training and Professional Development
- Website Creation and Tools