Library and Technology Services Help

...or submit a help request (login required).

When requesting help, do not share passwords, social security numbers, grades, credit card numbers, or other sensitive data as described in Lehigh's Classification of Data Table.

For immediate help, contact the LTS Help Desk

• Call 610-758-4357 (8-HELP) | Text 610-616-5910 | Chat | Email
• EWFM Library Lobby (Desk Hours)
• Student Technology and Repair (STARS)

Popular links / FAQs

- Home page: Library and Technology Services Help
- Page: Course Site (Moodle) - Learning Management System
- Page: WordPress (wordpress.lehigh.edu)
- Page: Adding (Enrolling) People to a Course Site course
- Page: Making a Course Available to Students and Participants
- Page: Two-Factor Authentication
- Page: Zoom
- Page: Course Site - Introduction and Basics
- Page: Teaching and Learning Technology
- Page: Google Course Kit Assignments

Other resources

- Course Site - Lehigh’s moodle-based Learning Management System
- Computer Lab Usage - Find available computers
- G Suite (Gmail, Drive, Groups, Calendar)
- Connect (Portal, Banner, etc) CAS SSO gateway
- New to Lehigh? Get started here

LTS SYSTEMS STATUS (more info)

Browse by topic

Recently updated articles

Two-Factor Authentication
Jan 25, 2019 • updated by Kathleen Frederick • view change

Account Security
Jan 23, 2019 • updated by Daniel Schwartz • view change

Using Mersive Solstice Pods for Screen Sharing/Device Mirroring
Jan 23, 2019 • created by Robert Siegfried

Course Site (Moodle) - Learning Management System
Jan 22, 2019 • updated by Robert Siegfried • view change

2 - Details of a JIRA Help Request
Jan 22, 2019 • updated by Daniel Brashler • view change

Requesting LTS Help
Jan 22, 2019 • updated by Daniel Brashler • view change

3 - View Submitted Requests in JIRA Service Desk
Jan 22, 2019 • updated by Daniel Brashler • view change

1 - Elements of the JIRA Service Desk Help Request Form
Jan 22, 2019 • updated by Daniel Brashler • view change

Two-Factor Authentication
Jan 22, 2019 • updated by James Monek • view change
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- Computer Support and Consulting
- Digital Media
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- File Storage and Sharing
- How-to articles
- Library Services
- LTS Employment Opportunities
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- Website Creation and Tools