Computing Consultants: Computing Support For Faculty/Staff

Computing Consultants are Lehigh’s 'second tier' IT support personnel. The Help Desk will refer users to Computing Consultants for any computer-related assistance that requires more extended time and/or in-person interaction with the user or computer. Consultants are assigned to teams for each College and Stem, and have broad expertise in a wide variety of computer hardware, networking and applications, and generally support a large section of users across the campus.

Computing Consultants work by appointment – initiate requests for assistance via our Knowledge base and help request form.

While the Computing Consultant team is centrally managed by the Office of the CTO, each college or stem at the university has a dedicated team manager and Consultants who will work with you as your second point of contact for any computing issues.

- LTS CEAS Team Quick Reference
- LTS Endpoint Engineering & Administrative Support Team
- LTS ENG Supported PC Minimum Specs
- LTS for CAS and COE at a Glance
- LTS for COB Quick Reference
- LTS for COH Quick Reference