Dell Departmental Purchases

Dell is a standard choice for Windows PC needs within departments.

Lehigh recommends the purchase of business-grade models for departmental use.

Dell Optiplex desktops and Latitude laptops are more thoroughly tested for business use and are best supported by LTS.

Please Contact the Dell Inside Sales Rep Directly (see contact info below) to obtain a Dell Lehigh Premier Page account in order to generate specialized quotes. You will receive an email from the Premier system with further instructions.

Alternatively, buyers can call 800-274-7799 to speak with a Dell higher ed representative.

Please review the Departmental Purchase Procedures on the main page before ordering.

Recommended Warranty

Always purchase an extended Warranty. Lehigh recommends a 3 or 4 year on-site warranty. Laptops should be ordered with accidental damage protection.

Lehigh recommends business-grade computers, which can receive full on-site warranty service through LTS.

Consumer-grade computers (Inspiron, XPS, Studio, etc) can still obtain warranty service at Lehigh, but may only be covered for the cost of parts. Departments will be responsible for labor charges on such repairs. Hardware repair tickets will be submitted and treated like out-of-warranty repairs in the respect that the person requesting the repair will be contacted with an estimate of labor charges associated with anticipated repair(s) and responsible for the initial diagnostic fee (typically equivalent to a half-hour of labor plus tax). The cost of parts will still be covered by the terms of the warranty.

As always, check the Warranties Page for additional information and tips.

Lehigh Web Store

Dell Premier Page

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